

Specify the User Authentication Method

Apperian supports two methods of user authentication:

- **Apperian Authentication:** This authentication method is built into Apperian, and it is the default method configured for an organization. With Apperian Authentication, users must log in with the user IDs and passwords configured in Apperian. User IDs can be [added to Apperian through the Admin Portal](#) or added using the Apperian [Users API](#).
- **Single Sign-On (SSO):** SSO lets you leverage industry standards and your existing enterprise infrastructure to authenticate and authorize Apperian users. Apperian supports SSO through either SAML or OAuth protocol. For more information, see [Single Sign-On with Apperian](#). If you want to use SSO with Apperian, contact [Customer Support](#).

The **Settings > Authentication** page identifies the authentication method that is configured for your organization.

Biometric Authentication on iOS Devices

Biometric authentication is the act of using unique biological characteristics to identify individual users. For example, Touch ID or Face ID on iOS devices.

If your organization uses Apperian Authentication, you can optionally enable Biometric Authentication for iOS devices. When this option is enabled, any user who has Touch ID or Face ID configured on their device is prompted to authenticate with either when logging in to the iOS App Catalog or any iOS apps that use policies that require authentication (for example, Enterprise SSO or Self Updating App). Users are prompted to log in with username (user ID) and password the first time they authenticate, but biometric authentication is available on subsequent logins and users can choose whether or not to use it.

If you want to use Biometric Authentication with SSO, contact [Customer Support](#).

To enable Biometric Authentication for Apperian Authentication

1. On the Admin Portal navigation bar, click **Settings**.
2. Click **Authentication**.
3. Select **Enable Biometric Authentication** if it is not already.
4. Click **Save**.